Discovery
Your IT Asset Management
Una solución + infinitas posibilidades

REGAIN CONTROL
OF YOUR DATA INFRATRUCTURE

A single set of tools for the management of IT infrastructure and services.

Discover, identify, manage and control your IT environment.

CONTINUOUSLY UPDATED INVENTORY

On a daily basis Discovery updates information in the inventory, changes in software and hardware of PC's, laptops, servers, tablets, PDA's and users' information.

Contract Management
Management of Licenses
Migrations and Renewals
Updates and configurations
Monitoring and tracking
Identification of Assets
Alarms
Certificates and proof of delivery
Implementation of Policies
Distribution of Applications
Patch Management
Operational Support

COMPONENTS OF DISCOVERY ADVANTAGE

TOOLS	CAPABILITIES
Identification of assets	The Discovery Agent automatically generates a unique identifier that guarantees correct and reliable statistics without any duplicates, even if the hardware configuration is changed or the users have been reassigned to different equipment.
Inventories	Continuously updated inventory of hardware, software, files and system users. In addition to commercial and in-house software, Discovery also compiles data of the network, IP, host name, and domains, among others.
User Survey	How data becomes information. Discovery allows you to add user and computer environment data that is automatically associated with the inventory: Names, positions, locations, cost centers, telep hone numbers, extensions, emails, inventory tags and other required information.
Hardware life history	Certificates of delivery of equipment to new users, proof of delivery certificates, resumes, equipment status, and maintenance reports.
Secure remote control	Provide support to your users centrally optimizing the use of channels using secure connections authorized by the user and approved by the administrator.
Remote operation	Centrally run programs and scripts, swap files, contact users through voice chat, display messages on screens and turn on PCs, among other options.
Distribution of applications	Standardize the type of applications that your users must have in their workstations and the patches installed optimizing the time and resources invested in this.
monitoring and control	Configure the Discovery management robot to perform all repetitive tasks from updating the Service Pack to updating a new Office version or applying corrective measures automatically.
Alarms	Find out about all the changes occurring in your infrastructure: memories, unauthorized logins and any of the other records collected by Discovery and even automatically execute activities associated with those changes i.e. alerts, uninstallations, reports, among others.
License Monitoring	Ensure that the number of licenses installed does not exceed the amount purchased and also analyze if the use of these is justified for each machine, otherwise uninstall them automatically.
Policies	Strengthen the Active Directory restrictions preventing the execution of specific programs and the use of USB drives among others.

- A set of secure, simple, and efficient tools.
- Flexible. Easy to implement.
- Minimum consumption.
- Timely and reliable results.

KEY BENEFITS:

Savings in technology purchases, allocations and renovations through decisions based on complete, current and reliable information.

Reduced risk of legal fines and sanctions for noncompliance in laws and copyrights.

Increased user productivity, thanks to the decrease of inactivity through the increased efficiency of the support.

A clear view of the capacity, use, and health of your IT infrastructure.
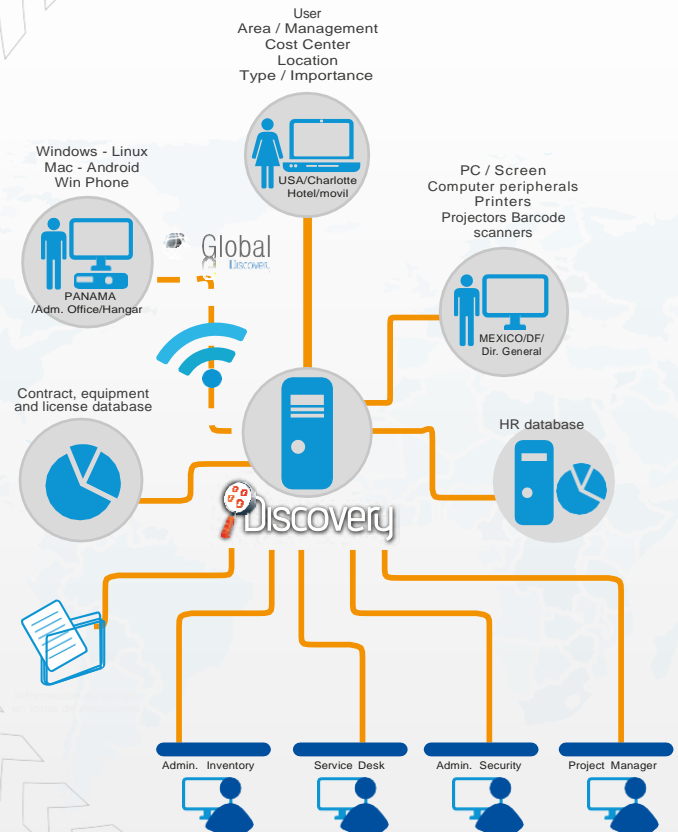
Regain the control of your IT infrastructure and improve your user's perception of your technologi-cal support.

How it works

1st step: DISCOVER – Discovery works with an agent that is installed locally in each computer modeled for low consumption that allows high frequency verification of the inventory components and its changes. The agent deployment is based on either an initial search of the computers online through the use of the remote installation module or through the Active Directory using an installation policy for each type of computer.

2nd step: GATHER – Discovery works by gathering specific information about each workstation from every office, city or location thus consolidating the IT asset inventory. Once this is done, you can complete your management strategy.

3rd step: ENHANCE – After all the IT asset inventories are compiled in the database, the results of the information analysis are distributed to the corresponding managers along with the tools for remote assistance according to their different profiles. This model enables users to control the lifecycle of their assets in a secure manner while at the same time ensuring good productivity within the organization. The information collected in the database can be increased according to business demands. Discovery allows the creation and use of as many profiles as required by project managers according to groups, areas, functions and specialties, among other options.

User
Area / Management
Cost Center
Location
Type / Importance

Windows - Linux
Mac - Android
Win Phone

USA/Charlotte
Hotel/movil

PC / Screen
Computer peripherals
Printers
Projectors Barcode
scanners

Global
Discovery

PANAMA
/Adm. Office/Hangar

MEXICO/DF/
Dir. General

Contract, equipment
and license database

HR database

Discovery

Admin. Inventory   Service Desk   Admin. Security   Project Manager

---

COMPLETE YOUR MANAGEMENT STRATEGY

Discovery **+** ServiceDesk Discovery

<< Efficient support, satisfied users>>

Get the ServiceDesk Discovery module for a complete care of incidents and requests. Users get a streamlined system for reporting incidents or requests having full control from the beginning to the end of the support call until it is closed and the rating is received. With this integration, the updated information of the inventory components, changes and state of computer configurations are handled by the support teams whom with help of the remote support tools speed up the service and shorten solution times.

+ Global Discovery

<< User control outside of the corporate network>>

Maintain service levels and timely provision of support even if your users become disconnected from the corporate network. A model designed for the care of travelling users, multiple locations and remote sites with internet connection. No matter what part of the world they are in, users receive the full immediate support and control of the inventory, the configuration changes, and the equipment use policies is maintained. Applied to Service Desk, Global enables all the self-service features on the user's equipment through the internet.

COMPATIBLE SYSTEMS

For the Discovery Agent

↳ (32 y 64 bits): Windows 98 / XP / Vista / 7 / 8 / 8.1 / 10. Server 2003 +R2 / 2008 +R2 / 2012 +R2 / 2016. Mobile 8 / 8.1 /10.

↳ Linux Ubuntu 10.04 & above. Red Hat Enterprise Linux 5 & above. Centos 5 & above. Fedora 11 & above. Debian 5 & above.Open Suse 11 & above.

↳ MAC – OS versión 10.6 - 10.13 &
↳ above. Android versión 2.33 & above.

For the Discovery Server

↳ Windows 2008 +R2 / 2012 +R2 / 2016 (32 y 64 bits). Internet Explorer 6 & above.

For the APPs

↳ Play Store - Google / App Store - Apple

For the Databases

↳ Microsoft SQL Server 2005 / 2008 2008 R2 / 2012 /2014 / 2016 / 2017
↳ Oracle 10.X /11.X /12.X

UNITED STATES – SPAIN – MEXICO – COLOMBIA – PERU – ARGENTINA

Lever IT
Simply Eficient

We are an international company that specializes in developing solutions for ITSM.

Contact us at:
info@leverit.com
www.leverit.com